

# Effective Project Coordination & Management

## INTRODUCTION

- Projects frequently fail, not because of a lack of technical skills on the part of those executing the project, but because of inadequate coordination, integration, communication and control of project activities, people, stakeholders and contractors. This is due mainly to the inability of many project managers to successfully apply the tools and techniques of modern project coordination and control to their projects, as well as to manage and motivate the human resources assigned to the project.
- In addition to the financial losses suffered by the organization, many such projects also fail to deliver the required quality of outcomes intended for the project, as a direct consequence of the inadequate identification, definition, planning and control of client or end-user requirements. At this level of management, project and program managers interface to a much larger degree with the strategic business goals and objectives of the company, and are typically involved in strategic business and financial decisions affecting the overall success and efficiency of the organization.
- Hence, integration and beneficial utilization of organizational resources, and the application of project portfolio management skills, become critical to the effective and successful delivery of projects.

The following are the highlights of this training course:

- Coordinate and integrate projects, people, suppliers, and stakeholders
- Proactively identify the requirements of the project in terms of the business objectives
- Understand what it takes to be a successful and effective project coordinator
- Select and manage teams and plan and control projects successfully
- Sidestep the most common project management pitfalls and problems
- Understand and practice effective project coordination techniques in successfully completing and handing over projects
- This brand new Effective Project Coordination & Management training course will significantly enhance the skills and knowledge of delegates and improve their ability to plan, manage, and control projects. The material has been designed to enable delegates to apply all of the material with immediate effect at the office.

## OBJECTIVES

- Gain knowledge of techniques used in project planning and control
- Systematically define, design, and integrate end-user requirements in the project
- Identify risk sources and learn how to mitigate potential risks and deal with uncertainty
- Learn how to administer project documentation and reporting
- Develop effective performance monitoring and control systems
- Effectively select, develop, and manage human resource

## TRAINING METHODOLOGY

- Delegates will develop fundamental project management performance and control skills and knowledge through formal and interactive learning methods. This Effective Project Coordination & Management training course includes team projects, applicable case studies, group discussion and critical analysis of video material based on actual large construction projects.
- Additionally, this Project Management training course does not assume prior knowledge of the topics covered in this training course. New concepts and tools are introduced gradually to enable delegates to progress from the fundamental to the more advanced concepts of project management.

## ORGANISATIONAL IMPACT

This Effective Project Coordination & Management training course will provide you with a proven set of critical methods, processes, tools and techniques to coordinate projects and people, and set up organizational structures to ensure maximum integration across organizations.

- Integrate project progress, resources and risk strategies into a dynamic, manageable plan
- Maintain continuous project performance and delivery control
- Measure, forecast and control project performance by employing earned value techniques
- Produce clear and concise project progress reports
- Identify the consequences of risk and uncertainty on the project
- Effectively manage project teams, stakeholders, and groups of people

## PERSONAL IMPACT

- This training course takes the practice of project planning, coordination, integration and control to a new level to ensure maximum results
- The most recent developments in the field are included to provide fresh inputs to your project management efforts
- The training course takes a practical rather than a theoretical approach so that new skills can be applied with immediate effect
- High quality videos of substantial projects of different kinds are screened and discussed during the training course

- Group activities and exercises will ensure mastery of the practical application of new skills learned
- Related project management fields such as risk are continuously incorporated to provide an integrated view of the total project management process

## **WHO SHOULD ATTEND?**

This training course is designed for:

- Project Management Professionals
- Project Planning Engineers and Managers
- Senior Project Control and Business Services Professionals who have the responsibility for planning and controlling project schedules and costs in client and contracting companies

## **Course Outline**

Project Management Framework, Organizational Structures, Systems and Processes

- Introduction to Project Management
- What is a Project?
- What is Project Management?
- Definition of a Project Manager
- Stakeholders
- Setting the Stage for Project Alignment with Strategy
- Knowledge Areas & Project Process Flow
- The Triple Constraint
- Program Management and Portfolio Management
- Program Management and Project Management
- Enterprise Environmental Factors
- Organizational Process Assets

Standard for Project Management Life Cycle

- Project Management Processes
- Initiating Process Group
- Planning Process Group
- Executing Process Group
- Monitoring and Controlling Process Group
- Closing Process Group

Project Integration Management

- What is Project Integration Management?
- Develop Project Charter
- Workshop

- Organizational Structures
- Functional Organization
- Weak Matrix Organization
- Strong Matrix Organization
- Balanced Matrix Organization
- Projectized Organization
- Organizational Structure Influences on Projects

## End-user Requirements Definition and Development & Project Scope Management

- What is Project Scope Management?
- Scope Planning
- Scope Statement
- Scope Definition
- Stakeholder Analysis
- Project Objectives
- Work Breakdown Structure
- Scope Verification
- Scope Control
- Workshop

## Selecting and Developing the Project Team

- The Communication Loop
- Stages of Team Development
- Dynamics of Team Development
- Types of Power / Authority
- Maslow's Hierarchy
- Human Resource Management
- What is Leadership?
- Definition of a Team

## Project Selection Methods & Time Management

- Project Selections
- Net Present Value
- Opportunity Cost
- Internal Rate of Return
- Payback Period
- Benefit to Cost Ratio
- What is Project Time Management?
- Activity Definition
- Decomposition
- Activity List
- Activity Attributes
- Activity Sequencing

- Precedence Diagramming Method (PDM)
- Arrow Diagramming Method (ADM)
- Dependency Determination
- Applying Leads and Lags
- Project Network Schedule
- Activity Resource Estimating
- Resource Availability
- Bottom-up Estimating
- Activity Resource Requirements
- Activity Duration Estimating
- Analogous Estimating
- Parametric Estimating
- Reserve Analysis
- Three-Point Estimates
- Activity Duration
- Schedule Development
- Critical Path Method
- Schedule Compression
- Schedule Control
- Workshop

## Project Quality Definition and Risk and Contingency Analysis

### Project Quality Management

- What is Project Quality Management?
- Quality Planning
- Quality Management
- Perform Quality Assurance
- Perform Quality Control
- Cause-and-Effect Diagram
- Control Charts
- Flowcharting

### Project Risk and Contingency Analysis

- Definitions - What is Risk?
- Risk Management Process
- Risk Management Model
- Identifying Potential Risk Events
- Qualitative and Semi-Quantitative Risk Analysis Techniques
- Risk Matrices and Risk Ranking
- Progressive Risk Management Plan Development
- Detailed Risk Quantification and Prioritisation
- Expected Monetary Value Concepts

- Risk Quantification and Expected Monetary Value
- Risk Register
- Probability and Impact Matrix
- Risk Response Planning
- Strategies for Risk Response Planning
- Contingency Plan
- Workshop

## Project Progress Management and Control & Project Closure

- Project Management Reporting
- Earned Value (EV)
- Key Earned Value Terminology
- Combining Schedule and Costs
- Project Status Report
- Schedule Variance (SV)
- Cost Variance (CV)
- Schedule Performance Index (SPI)
- SPI Run Chart
- Cost Performance Index (CPI)
- Estimated Cost at Completion
- Estimated Duration at Completion
- Project Closure